Workgroup updates for PLSR Steering Committee
September 2017

See Previous Workgroup Update

Chapter 43
- The workgroup leader, facilitator and project manager met to revise the timeline of the work plan for the workgroup due to the change in the focus of the Steering retreat having an impact on the workgroups activity plan. As part of this, per the activities discussed at the Steering retreat by the research and validation small group, Chapter 43 is being broken into parts for the workgroup to identify what parts of the legislation can be identified as likely to need potential changes as an outcome of the PLSR recommendations. The workgroup will then review and discuss these sections to determine potential scenarios of change and impact of change for the different parts of Chapter 43.
- The workgroup leader, facilitator and project manager will be contacting the workgroup to schedule a meeting to begin this work.

Collections Workgroup
- Workgroup was scheduled to meet August 25th, but meeting was canceled due to low number of workgroup members able to participate. Workgroup is meeting September 7.

Consulting and Continuing Education Workgroup
- The workgroup met on August 15th and will be meeting as a full workgroup again on Oct. 3.
- The workgroup discussed service priorities that will be available to libraries via consulting and continuing education. This list was developed by the workgroup having broken down into 5 subgroups: facilities, organization, continuing education, services, and administration/tech support/clerical support.
- In addition, the workgroup identified the needs of the professional staff and services areas for consulting and continuing education.
- The workgroup also began discussing a staffing model. After the meeting, a team of one person from the 5 subgroups align with workgroup leaders met to further develop the scope of the service priorities the workgroup identified in order to be able to further consider potential staffing needs for their model.

Delivery Workgroup
- The workgroup met on August 22nd. The workgroup broke into the two teams of in-house route models and vendor based. During this time the teams reviewed data that had been gathered for each team to begin to analyze it to consider comparison of options for delivery service both regionally and statewide.
- The workgroup discussed what it needs to consider in choosing between recommending a vendor or in-house service model for any part of the delivery service.
The workgroup discussed the following for their draft recommendations:
  o Delivery services and standards for the recommendations.
  o Funding models for service to non-PL participants, both regional delivery and sorting and share of statewide hub connections.
  o Support of other service area needs: technology, CE/consulting, digitization, alignment with ILS/ILL.
  o Future readiness and adaptability of the service model.

ILL and ILS Workgroup
  • Workgroup met August 15. The group reviewed and discussed:
    o Documents about:
      ▪ ...why they chose their model.
      ▪ ...best practices for regional ILSs.
      ▪ ...regional and state ILL.
      ▪ ...draft staffing recommendations.
      ▪ ...help center.
      ▪ ...the distinction between ILL and ILS.
      ▪ ...bibliographic database recommendation.
      ▪ ...patron access model.
    o Their “end game”: while other groups have focused on the final outcome of their proposed model, this workgroup has talked extensively about how to get there, but had not yet clearly defined “there.” The group reaffirmed the desire to reduce the number of ILSs used to reduce duplication and enhance support and, since the meeting, have prepared a document explaining their end goal.
    o The level of detail needed to ascertain ballpark costs for the discovery layer.
  • The group continued to revise these documents and also created an executive summary in preparation for sending the materials for review. Next meeting is October 5.

Resource Libraries Workgroup
  • The workgroup met on August 9th. They reviewed the results of the survey they sent out to the library community, which had a total of 284 responses. Initial points they identified from the info during this discussion are in their meeting notes.
  • The workgroup has divided up into three teams to do the following:
    o Theme survey results and draft questions for review panel. This includes the system and resource library directors.
    o Hold discussions with NY and MA regarding similar resource library models.
    o Identify different scenario outcomes for potential recommendations from the workgroup and discussion of consequences of each.

Technology Workgroup
  • Sent description of services to review panel and to other workgroups for feedback. They are in the process of reviewing the feedback provided, and will discuss at their next meeting.
  • Reviewed budget prepared earlier in the process to make sure that it included all of the services included in their model. The group will review the budget at their next meeting.
• Began work on implementation planning, and will discuss at their next meeting.
• Next meeting: September 12.