

# Workgroup updates for PLSR Steering Committee

## August 2017

See [Previous Workgroup Update](#)

### Chapter 43

- No change

### Collections Workgroup

- Met on July 27, 2017
- Model narrative and chart sent to review panel for feedback. Group is in the process of reviewing the feedback. Once the narrative is revised, there will be community input gathered.
- Identified scenarios to illustrate how libraries would receive services through the model. Workgroup members are now determining the processes that would be used in each scenario and will use the information developed to share more about their model, to identify gaps in what has been written in the model, and to further refine the model.
- Created lists of tasks that would be done by staff providing services. Lists are being refined based on additional model development and scenarios.
- Discussed what, besides staff, will cost money in their model in preparation of identifying costs.

### Consulting and Continuing Education Workgroup

- The workgroup is continuing its work being done by 5 subgroups: Facilities; Organization; Services; Continuing Education; & Administration, Tech Support, and Clerical Support. These groups are developing specific service lists and organizational staff models for how services can be provided.
- Next in-person meeting of the full workgroup – August 15, 2017 from 10:00 to 3:00 at Portage County Public Library in Stevens Point.

### Delivery Workgroup

- Two subgroups are working the following service provider options.
  - Vendor: Put out an RFI to gather vendor capacity and pricing information to provide statewide and regional delivery services along with regional sorting services. Responded to many questions from vendors. Vendor information is due August 10.
- In-house: This group is continuing to map in-house service route models to identify regional operational service (both delivery and sorting) needs and costs, both ongoing and capital, for the service model. In addition, the group is determining service design and costs for best in-house statewide delivery model.
- Next in-person meeting of the full workgroup is August 22, 2017 from 11:00-3:00 at Hatch Public Library in Mauston.

### ILL and ILS Workgroup

- Met with Technology leadership to continue discussions of overlap.

- Discussed recommendations for staffing at the regional ILS level. These recommendations are designed to provide a baseline of what is available at the regional level in order to support the statewide discovery layer proposed in the model. The list will be vetted by ILS administrators as a next step.
- Received guidance from DPI about privacy of patron data to help with development of shared patron database model.
- Reviewed narrative describing why the model was chosen.
- Discussed document further describing how people would get help related to ILL\ILS.
- Discussed definition of what ILL means in their model.
- Discussed initial best practices document, which will be continuing to be developed.
- Reviewed information about the bibliographic database for the discovery layer. The initial recommendation is to have a centralized bibliographic database, and a small sub-group is further developing the recommendation, including pros/cons.

### Resource Libraries Workgroup

- Created a team of workgroup members that developed a survey that has been sent to all public libraries in the state. 284 survey responses were received.
- Each workgroup member is creating a bullet point document of how resource libraries and libraries in general may be fitting into the service model ideas as far as being part of providing any part of the service needs.
- Next in-person meeting of the full workgroup is August 9, 2017 from 12:00-3:00 at Black River Falls City Hall.

### Technology Workgroup

- Met with ILL\ILS leadership to continue discussions of overlap.
- Finished description of services and are ready to send to review panel. Will also be sharing with other workgroups and systems before sharing more widely with the community.
- Created a document listing the need and benefits for standardization in the model. This document will also be shared with the review panel.
- Began discussions of costs and related implementation.